

# Your dedicated resource and support team

Ready to help answer your specific questions and find comprehensive solutions throughout the access process—from benefits identification to appeals support.









## COMMITTED TO YOU AND **YOUR PATIENTS**



#### BENEFITS IDENTIFICATION

A full report, including insurance coverage,

#### **CLAIMS ASSISTANCE**

 Helping address your questions up front. Receive coding and billing guidance before a claim is submitted.

#### **APPEAL ASSISTANCE**

Individualized guidance on appeal submission and assistance with documentation and forms. We track the status of appeals and clearly communicate results and next steps.

#### PRIOR AUTHORIZATION (PA) ASSISTANCE

• If a PA is necessary, we provide access to helpful forms and assistance with payer requirements to facilitate approval. We track the status of PAs and clearly communicate results and next steps.

#### PATIENT ASSISTANCE PROGRAM

Assistance for all qualifying patients. OcuCare will help determine patient eligibility and investigate options.

#### **COMMERCIAL ASSURANCE PROGRAM**

Designed to assist eligible\* patients, who have coverage for DEXTENZA (J1096) through a commercial insurance plan<sup>†</sup>.

#### PRODUCT REPLACEMENT PROGRAM

 Product Replacement Program for damaged or unusable product

**Dextenza**® (dexamethasone ophthalmic insert) 0.4 mg for intracanalicular use

- \* The DEXTENZA Commercial Assurance Program patient benefit is not available for patients with any government insurance including but not limited to Medicare, Medicaid, Medicare Advantage (Medicare Replacement) plans.
- † Up to the provider/facility acquisition cost (not to exceed \$605). Program applies to the drug only. Commercial Assurance Program (CAP) claims will apply towards Ocular's Rebate Program tiers; however, a unit will not be eligible for a rebate under Ocular's Rebate Program if the CAP reimbursement equals the acquisition cost.

### REIMBURSEMENT ROADMAP

We recognize that every care setting is unique.
We support you and your team with your specific needs.





PATIENT ACCESS AND REIMBURSEMENT SERVICES

#### KEY PARTICIPANTS IN THE PROCESS

#### **SURGICAL OR OFFICE SITE**

- Orders DEXTENZA from a DEXTENZA distributor
- Manages DEXTENZA inventory and administration to patient
- Responsible for claim submission and reimbursement management

#### **DISTRIBUTOR**

- Establishes payment terms
- Fulfills DEXTENZA order for provider
- Charges provider for DEXTENZA order

#### **PAYER**

- Establishes reimbursement protocols for DEXTENZA and services
- Defines benefit and authorization standards
- Processes claims and reimbursement for provider and facility

Refer to the **Reimbursement Guidebook** for more information, and don't forget to order DEXTENZA from your distributor for timely delivery.



# PROVIDING COMPREHENSIVE SUPPORT



MyOcuCare.com for 24/7 online access to interactive tools designed to help you throughout the access and reimbursement process

( ) CALL OR FAX

Call 877-286-2207 or fax 855-518-7564 Monday - Friday, 8:00AM - 6:00PM ET

**©** CONNECT

Directly with your Field Reimbursement Manager or OcuCare Case Manager



Learn More About Patient Access and Services at **DEXTENZA.com**.

Phone: 1-877-286-2207 | Fax: 1-855-518-7564 www.MyOcuCare.com | www.DEXTENZA.com